

Kinetic Solutions

Web Catering 2016

External Release Notes



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Issues Resolved (48)

Web Catering

185809

Web Page *Confirmation emails*

Issue "Authoriser" field merge tag not displaying correctly in emails

Resolution Email now shows person who authorised the booking

184865

Web Page *Delivery notes*

Issue Contact name and number not appearing in back office notes (and reports)

Resolution Contact details now appear in notes

112073

Web Page *Booking pages > Select a room drop-down*

Issue Rooms are listed in seemingly random order, not alphabetically

Resolution Rooms now sorted alphabetically

123410

Web Page *Booking pages > Select a room and Select an area drop-downs*

Issue DUPLICATE ISSUE

Resolution See notes against call reference 112073

110131

Web Page *Registration*

Issue If a Long department name is selected new user registration fails

Resolution Limit increased to 255 characters for department name

112074

Web Page *Registration*

Issue DUPLICATE ISSUE

Resolution See notes against call reference 110131

112509

Web Page *Home page > Past Bookings*

Issue Limit set for "Number of past bookings to display" is ignored

Resolution Page now shows number of past bookings set in Web Catering Configuration Tool

129946

Web Page *General Site Access*

Issue Way to restrict users from logging on whilst prices are being updated

Resolution Switchable maintenance mode added to prevent non-admin users accessing the site.

135923

Web Page *Home > Spend Analysis*

Issue Request for cost codes to be displayed on Spend Analysis page

Resolution Spend Analysis report type can now be set to "AccountCode"

135927

Web Page *General Site Access*

Issue DUPLICATE ISSUE

Resolution See notes against call reference 129946

135931

Web Page *Change password*

Issue Pressing the enter key redirects user to the home page rather than submitting change form



Resolution Keyboard focus now works as expected

140834

Web Page *Repeat Bookings*

Issue Prices not displaying correctly for repeat bookings following price update

Resolution Repeat bookings process now checks and updates prices

142020

Web Page *Feedback page*

Issue Feedback link appears non-functional, no email sent

Resolution Feedback page now works, sends to "from" address set for Web Catering

151609

Web Page *Booking pages > Select a room drop-down*

Issue DUPLICATE ISSUE

Resolution See notes against call reference 112073

153005

Web Page *Confirmation page and email*

Issue Timeslot time not displaying

Resolution Time now visible in confirmation and email when using timeslots

154820

Web Page *Home > Past Bookings*

Issue DUPLICATE ISSUE

Resolution See notes against call 112509

155967

Web Page *Home > Past Bookings*

Issue DUPLICATE ISSUE

Resolution See notes against call 112509

165031

Web Page *Checkout > Notes sections*

Issue Notes updated in KxCatering back office do not update in Web Catering

Resolution Notes now update correctly

171774

Web Page *Repeat Bookings*

Issue DUPLICATE ISSUE

Resolution See notes against call 140834

173019

Web Page *Checkout > Notes sections*

Issue DUPLICATE ISSUE

Resolution See notes against call 165031

173196

Web Page *Checkout > Dietary Requirements*

Issue Dietary Requirements only showing on master deliveries on multi-bookings

Resolution New checkout page shows dietary requirements for each order

176315

Web Page *Repeat Bookings*

Issue DUPLICATE ISSUE

Resolution See notes against call 140834



178084

Web Page *Emails > "User Notes" section*

Issue "User notes" heading in emails confusing to users and not removed even when notes fields disabled

Resolution "User notes" heading removed from email template

178024

Web Page *Confirmation page*

Issue "Object reference not set to instance of object" error when sending email

Resolution Email service overhauled with better formatting

179078

Web Page *Confirmation page*

Issue DUPLICATE ISSUE

Resolution See notes against call 178024

180154

Web Page *Repeat Bookings*

Issue Incorrect date displaying when repeating orders

Resolution Booking lag brought into revised booking lag process so that correct date displays

183310

Web Page *Review Order / Checkout*

Issue Dietary requirements separate from the "Review your order page" confuses users

Resolution Review Order page now combined with Checkout containing dietary requirements section

185126

Web Page *General Site Access*

Issue DUPLICATE ISSUE

Resolution See notes against call 129946

186815

Web Page *Shop > Search*

Issue Inactive items are still searchable

Resolution Inactive items no longer show when searched for

190743

Web Page *Bookings pages*

Issue Provider drop-down fails to populate when amending an order

Resolution Issue resolved with new booking pages

191395

Web Page *Repeat Bookings*

Issue DUPLICATE ISSUE

Resolution See notes against call 140834

192741

Web Page *Bookings pages*

Issue DUPLICATE ISSUE

Resolution See notes against call 112073

192801

Web Page *Order Cancellation*

Issue Cancelling master booking in a new multi-order causes the child order to submit without warning

Resolution Issue resolved

193564

Web Page *Emails > "User Notes" section*

Issue DUPLICATE ISSUE

Resolution See notes against call 178084



193911

Web Page *Bookings pages*

Issue DUPLICATE ISSUE

Resolution See notes against call reference 112073

WEBCAT
134

Web Page *Registration*

Issue Errors not displaying

Resolution Errors now display correctly on page

WEBCAT
139

Web Page *Registration, Change Password*

Issue "Character Library" set in Web Catering Configuration Tool not being applied to passwords

Resolution Issue Resolved

WEBCAT
159

Web Page *Bookings pages, Shop*

Issue Number '0' Appears instead of set "minimum" cover value

Resolution Issue Resolved

WEBCAT
160

Web Page *Bookings pages*

Issue If only Sites and Areas are chosen to display in Shopping Cart, Rooms drop-down does not populate

Resolution Issue Resolved

WEBCAT
161

Web Page *Checkout*

Issue Global Account Code validation not functioning correctly

Resolution Issue Resolved.

WEBCAT
162

Web Page *Checkout*

Issue Individual Account Codes not functioning correctly

Resolution Issue Resolved

WEBCAT
166

Web Page *Checkout*

Issue "Authorised by" field failing to populate account notes

Resolution Issue Resolved

WEBCAT
168

Web Page *Current Bookings*

Issue Back office created bookings do not cancel properly

Resolution Issue Resolved

WEBCAT
360

Web Page *Admin Area*

Issue Yellow screen error occurs when browsing to Admin section of site with LDAP enabled

Resolution Issue Resolved

WEBCAT
464

Web Page *All pages*

Issue Error logging largely non-functional

Resolution Issue Resolved

WEBCAT
518

Web Page *Order Review / Checkout*

Issue "Show Dietary Requirements" option in Web Catering Configuration Tool not switching properly

Resolution "Show Dietary Requirements" section now only visible if this option is enabled



WEBCAT
531

Web Page *N/A – Web Catering Configuration Tool*

Issue Inactive diets visible within the Web Catering Configuration Tool

Resolution Issue Resolved

WEBCAT
318

Web Page *Checkout*

Issue Users able to publish more than one price per catering item causing errors when booking

Resolution Now restricted to only 1 active price at a time per item

Enhancements

Responsive Design

Throughout the site pages have been overhauled with a more modern responsive design that works as well on mobile devices as it does on desktop.

HTML Email

HTML emails have been introduced, they can be edited in the Site Admin area using new and improved editors.

Improved Repeat Booking Process

The repeat booking process has been updated so that it is now aware of when prices have changed or items are no longer available, automatically updating the customer's basket to reflect the changes.

Dietary Labels

Previous releases contained a key for dietary labelling but no labelling of actual items, this functionality is now realised with all items in the relevant groups marked with Vegetarian, Vegan and/or "Contains nuts" labels.

Maintenance Mode

Maintenance mode was a much requested feature, enabling administrators to update prices and item descriptions without taking the entire site offline. When enabled users are presented with a site maintenance page whilst administrators are able to use the site as normal.

Simplified Web Catering Configuration Tool

The Web Catering Configuration Tool has been simplified with redundant and bespoke controls removed. The caption regarding "App pool recycling" has been clarified, making it clear that only the Web Catering pool needs restarting following changes.

Catering Notes Improvements

The way Web Catering handles catering notes has been revised, it's now possible for back office to edit order notes and have them update on the web and vice a versa. Data such as contact details, department and authorisers are preserved in the relevant note fields. Item specific notes are no longer placed into Catering notes, instead they're placed into a dedicated Order View Page (see below)

Shared Order View Page

In order to better handle back office Item descriptions a dedicated "Order View" page has been created, this pulls through rich text item descriptions from KxCatering and displays them. A unique URL is inserted into emails which customers can then use to share their order items with other people, including those without Web Catering accounts.



Simplified Order Process (Review and Checkout pages combined)

The order process has been simplified with the merging of the review and checkout pages removing a step from completing a booking. Dietary requirements are now on the same page as Notes, Contact details and Checkout inputs.

Localisations

Web Catering now has fully implemented localisations for US and UK. These provide regional dictionaries (for the spell checker), currencies and regional time/date changes.

Improved Email Text Format

The standard "Booking Details" text placed into Confirmation and Edit emails has been improved with the "User Notes" heading removed and indentation used to make contents more legible.

Improved Booking Pages

Booking forms no longer refresh between options being selected and now offer more user friendly form validation.

Account Code Spend Analysis

Spend Analysis can now be set to simply list orders or list orders by account code used.

Improved editors

Item description, email and description label editors have been updated with an improved editor that includes built-in spellcheck and a more advanced image gallery.

